

# VERMONT LEGAL AID, INC.

## OFFICE OF HEALTH CARE ADVOCATE

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### Health Care Advocate Access to Dental Care Report

Trinka Kerr, Health Care Advocate

January 16, 2014

Problems with access to affordable dental care is one of the most frequent types of calls the Office of Health Care Advocate gets from Vermonters. Almost 10% of our access to health care calls involve problems accessing dental care. We have about 50 access codes.

#### 2013

- 3,256 total calls
- 817 calls about access to health care (34% of all calls)
- 73 calls about access to dental care ( 9% of all access calls)
- 11 calls about access to dental care were from DVHA beneficiaries (15% of dental calls)

#### 2012

- 3,105 total calls
- 837 calls about access to health care (27% of all calls)
- 98 calls about access to dental care (12% of all access calls)
- 13 calls about access to dental care were from DVHA beneficiaries (13% of dental calls)

#### 2011

- 3,209 total calls
- 943 calls about access to health care (30% of all calls)
- 75 calls about access to dental care (8% of all access calls)
- 11 calls about access to dental care were from DVHA beneficiaries (15% of dental calls)